



The Echelford Primary School

Wraparound Care Information Booklet and Terms & Conditions

September 2026

Our Vision

The Echelford Primary School puts the children's needs at the heart of its provision. Our whole school community is committed to enabling the children to become successful lifelong learners and happy, fulfilled adults who can make positive choices about their future.

Introduction

Our Wraparound Care is run mainly by Echelford staff who also have roles in school during the day. In this way we are able to offer a consistency and continuity of provision as the staff and children know each other well and share the same expectations as are enjoyed during the school day.

Children can join in with the planned activities or take time to do their home learning. Many children enjoy playing in one of the activity areas, examples of which are:

- Sensory area, where we have a dark tent with light up sensory toys and tactile puzzle playmats available for the children to use
- Sport related activity which will be held in the school gym or on the playground.

Alternatively children may prefer to have some quiet time playing with the range of games and toys available.

Additionally, on a Monday and Thursday a quiet space is provided for children to complete their homework

These options are very popular therefore places must be booked in advance to ensure we have the correct staffing levels to enable us to fulfil our safeguarding expectations.

Parents wishing to use or carry on using the Wraparound Care are asked to carefully read the information and terms and conditions in this booklet. Your agreement to this must then be given via the Wraparound Care Agreement on our website prior to a booking being made.

Echelford Primary School is committed to Safeguarding and promoting the welfare of children. To achieve our commitment we will ensure continuous improvement and development of robust Safeguarding processes and procedures that promote a culture of Safeguarding amongst our staff and volunteers.

INFORMATION AND TERMS & CONDITIONS



BEFORE SCHOOL CONTACT NUMBER

Please call our main school telephone number - 01784 253233

AFTER SCHOOL CONTACT NUMBER

Please call our main school number – 01784 253233 and if after 5pm please choose Option 2.

OPENING HOURS AND FEES FOR BEFORE SCHOOL CARE

Opening hours: 7.35am – 8.30am every Monday-Friday term time only (not including days when the school is closed to children i.e INSET days/Bank Holidays)

Breakfast served until: 08:15am.

Fees: £5.75 per session (book and pay on SCOPay)

ARRIVAL FOR BEFORE SCHOOL CARE

Children must be brought to the school office by an adult not dropped off outside the front of the school. Parents of pupils who walk to school will be responsible and liable for the health, safety and well-being of their child until they reach the office and are let through the internal doors.

OPENING HOURS AND FEES FOR AFTER SCHOOL CARE

Opening hours: Option 1 Short session - 3.15pm - 4.30pm

 Option 2 Long session - 3.15pm - 6.00pm

Every Monday - Friday term time only (not including days when the school is closed to children i.e INSET days / polling days / Bank Holidays or the last day of the Autumn, Spring or Summer term)

Fees: £7.25 per short session / £13.50 per long session (book and pay on SCOPay)

There are a strictly limited number of spaces available for option 1 and these are allocated on a first come first served basis.

COLLECTION FROM AFTER SCHOOL CARE

Collection will be from the school office, upon arrival please phone the After School Contact Number (if after 5pm when the office is closed).

Children will be dismissed to adults using the family password used during normal school hours. No child will be allowed to leave unaccompanied by an adult.

LATE COLLECTION CHARGES

Please notify After School Care by ringing the office and selecting option 2 if you are unable to pick up your child on time.

For the 4.30pm collection session barring an unavoidable emergency you will be charged as if you had booked into the later session if your child is not collected by 4.30pm. Late pick up after 6pm will be charged at £10 for collection within the first 15 minutes then £10 for every 5 minutes after that.

All late fees must be paid within 7 days of the date of late collection, if the fee is not paid within 7 days you will be unable to book further sessions until the amount is cleared.

REFUNDS FOR CANCELLATIONS FOR WRAPAROUND CARE

A refund will only be applicable if we are notified by **24 hours before** the club is required. Amendments are also only possible if it is at least 24 hours before the booking. Cancellations and amendments must be emailed to office.echelford@lumenlearningtrust.co.uk

If children are absent from school due to sickness we will refund the booking.

THE BOOKING PROCESS

Bookings for both options must be made a least 24 hours in advance. Bookings will only be accepted using the schools online booking system SCOPay.

For those paying by childcare voucher, the booking will only be considered confirmed once you have booked it on SCOPay and you have completed the Childcare Voucher Payment Notification form that can be found on our website.

You must then immediately transfer the funds via your childcare provider. If the funds covering the full amount of the booking/s is not received within 5 working days of the booking date the remainder of the booking will be cancelled without notice.

For more information please see the Online Payments, Tax Free Childcare & Childcare Vouchers page on our website.

FOOD AND REFRESHMENTS

The Before School menu consists of range of breakfast including:

- A selection of healthy cereals which include Cornflakes, Shreddies and Rice Krispies
- Toast/bagels/muffins/crumpets/pancakes with a variety of toppings which include jam, honey or marmite
- Refreshments include orange juice, apple juice or milk
- Fromage frais yoghurts

We use fresh ingredients and follow statutory Government guidelines. We meet individual dietary requirements and parental preferences wherever possible. We recognise the importance of healthy nutrition for children and for it to be delivered in a calm and friendly environment.

Should your child's needs change once enrolled, please contact our school office who will be able to update our records accordingly.



The After School menu consists of:

- Fruit snack - offered between 3.15 - 4.30pm to all children
- For children booked on the longer session, a cold snack tea will be served from 4.30pm which may include, but not limited to:-
- Plain tortilla wraps / Bagels / sliced bread (brown & white) / pitta bread / rolls (varies daily) filled with an option ham, chicken, cheese, cucumber, carrot and jam.
- Vegetable / fruit sticks / raisins
- An additional snack of a cracker, breadsticks, a range of biscuits, a variety of rice cakes or yoghurt.
- Refreshments include no added sugar squashes, orange juice, apple juice and water



ACCIDENTS AND FIRST AID

Every precaution is taken to ensure the safety of the children. If your child has a minor injury whilst in our care first aid will be carried out.

A trained First Aider will always be present.

VALUABLES

We ask that children do not bring their own toys into school as we have a large number of toys / games and so don't want anyone to lose their personal items.

BEHAVIOUR

Staff will encourage the children to respect themselves and others in a relaxed friendly environment with clear expectations and boundaries. We use the Stay On Green approach for behaviour that is used throughout the school.

The school reserves the right not to offer a place to children if their behaviour places other children or adults at risk.



STAY ON GREEN

All the children have the opportunity to make positive choices about their behaviour and influence outcomes at Wraparound Care.

The children who regularly follow the rules at Wraparound Care are noticed and rewarded.

Wraparound Care follow a consistent system which is used throughout the children's school day.

The system promotes a less intrusive approach to the management of behaviour and the children

are able to achieve rewards which will go towards their whole class reward system.

Wraparound Care will implement the same consequences that are used within the main school. This includes the coloured warning system of blue, yellow and red for reflection time.

Further information can be found on our school website.

PARENTAL CONDUCT

The Home School Agreement and Family Handbook also applies to the provision at Wraparound School Care.

For our Home School Agreement to work and help to ensure the best outcomes for our children, everybody needs to respect the professional relationships required in schools.

Our staff work to the highest expectations of professional conduct and are held to account should their behaviour fall short of our expectations.

We therefore ask that all parents frame questions and concerns in a calm and respectful manner to prevent parental behaviour becoming an issue in itself.

THE PUPIL SCHOOL AGREEMENT

The School agrees to:

Provide a safe, stimulating and caring environment where children and parents are valued.

Notify a parent / carer if your child is showing signs of being unwell, making every attempt to contact one of the people on our contact list.

Use the Stay On Green approach for behaviour.

Ensure that all children are supervised at all times during club opening hours and the full duration of their stay.

Pupil's attending must agree to:

Be kind to others and share the toys and games.

Always treat the toys and equipment with respect.

Tell an adult if I have a problem.

Try to keep the promises I make in the school code of behaviour.

Respect myself, all staff and other children and behave sensibly at all times.



Wraparound Care is part of Echelford Primary School governed by the school's local governing body.

Please be aware that we reserve the right to refuse access to this facility for any parent who refuses to abide by the procedures and protocols in place to ensure the safety and welfare of our children.